

## Impartiality Policy & Public Statement

OneCert International is the legal entity responsible for certification activities. In this policy & Public Statement reference to these legal entities is mentioned.

Directors, Committee Members and whole Staff of OneCert International fully understand the importance of impartiality in undertaking its Certification Activities in all its dealings with clients or potential clients. OneCert International will ensure that all employees or other personnel remains impartial at all stages of certification process.

To ensure that impartiality is both maintained and can be demonstrated the following principals have been established:

- OneCert International Certificates are only issued after review by an independent authorized and competent member of the management team to ensure that no interest shall predominate
- OneCert International does not offer (and has never offered) any internal audit service to companies or individuals.
- OneCert International does not offer (and has never offered) management system consultancy or any other form of consultancy, including HACCP, FSMS or any other management system, to companies or individuals.
- OneCert International services have not any interests & will not be linked with the activities of an organization (financially or otherwise) that provides management system consultancy. If it is known that any organization had linked its activities with OneCert International services, action will be taken to rectify the same.
- OneCert International does not have (and will not form) any relationships with companies who offer consultancy, internal audit services or other services that can be construed as having an impact on the certification services provided by OneCert International. Any proposed relationship between OneCert International and any other company will undergo a risk assessment by the Committee for Impartiality prior to that relationship being formalized.
- Any current relationships with companies, organizations and individuals will be risk assessed on a regular basis to ensure that the relationship does not impact upon the impartiality of the certification process. The risk assessment will be undertaken by the Committee for Impartiality.
- Individuals employed by or otherwise contracted to OneCert International are required to record their current and past relationships with all companies. Any situation past or present which may present a potential conflict of interest is required by OneCert International to be declared. OneCert International will use the information to identify any threats to impartiality and will not use that

individual in any capacity unless they can demonstrate that there is no conflict of interest. The risk assessment will be undertaken by the Committee for Impartiality.

- Where any past relationship has existed, OneCert International will not allocate a member of staff or sub-contractor to a management system audit. Exceptionally and at the discretion of the Director an individual or sub-contractor may be allocated to a management system audit where a past relationship has existed but there has been no relationship for a minimum of 2 years.
- The risk assessment will be reviewed by the Committee for Impartiality.
- OneCert International services have not any interests & will not be linked with the activities of an organization (financially or otherwise) that provides management system consultancy. If it is known that any organization is making inappropriate claims stating or implying that certification would be simpler, easier, faster, or less expensive, than that organization will be legally informed for not doing this.
- All employees will be reviewed at least annually to ensure that they remain impartial when conducting audits.
- Auditors and others involved in the certification process are not and will not be put under any pressure (e.g. targets to increase clientele, any financial pressure etc.) and will not be influenced in any way to come to a particular conclusion regarding the result of an audit.
- OneCert International retains authority of certification decisions.
- If auditor has delivered any Management System training, including FSMS, ISO 22000 etc., or any other training to an organization, he or she cannot be involved in certification process of that organization for next six months from the date of training.
- To avoid familiarity threat, auditors are reshuffled at regular time frames, i.e. an auditor cannot audit same organization for more than 2 certification cycles.
- OneCert International does not pay any commissions or does not give any targets to anybody, for example any clients, marketing agencies, consultants etc.
- OneCert International & its employee does not accepts any gifts or financial offers from its client to avoid any conflict of interest